

## ONE YEAR LIMITED WARRANTY

Diversified Metal Products, Inc. warrants its products to the original purchaser to be free from defects in materials and workmanship under normal use and service.

Its obligation under this warranty shall be limited to repairing or replacing any part of the product, F.O.B. factory, which proves defective within one (1) year from date of sale, and which Diversified Metal Products, Inc.'s examination, discloses to its satisfaction to be thus defective.

No claims will be accepted for any part becoming defective due to damage in transit, improper installation, improper storage, misapplication, abuse, misuse, neglect, vandalism, alteration, accident, fire or other casualty, or act of nature.

Diversified Metal Products, Inc. cannot assume any responsibility for labor, freight cost, taxes, replacement parts purchased, normal maintenance, calibration or adjustments, or any other expense incurred outside of our factory.

## TERMS AND CONDITIONS OF SALE

1. Minimum order for established accounts will be \$50.00 Net. A \$10.00 handling charge will be applied on all orders under the minimum order. Broken case charges apply. New accounts require a \$200 minimum order for setup. Valid state resale certificate(s) are required for all accounts. Please consult with a **DISPENSE-RITE** representative for more details.
2. Domestic Orders: Net 30 days from date of invoice.  
International Orders: Please consult factory for payment terms.
3. Freight charges for all UPS and FedEx shipments are calculated based on dimensional weight and not physical weight. For products that must be double packed the shipping weight is calculated based on the outer carton dimensions.
4. Next day and second day air shipments must be received by 12:00 p.m. CST to ship that day.
5. Shipments are F.O.B. Northbrook, IL.
6. Returned Goods: Request to return goods must be made within 90 days of the invoice date. All returned goods must have a Return Merchandise Authorization (RMA) number issued by a **DISPENSE-RITE** representative. A Credit Memo to be applied to future purchases will be issued on all returned goods. All returns are subject to a 25% re-stocking charge. All goods must be unused and shipped prepaid in the original packaging materials. Goods must be received within 30 days of the RMA number issue date.
7. Custom or non-standard products (including ECL Series cup dispensers) may not be returned under any circumstances.
8. Specifications & pricing subject to change without notice. All weights and measurements shown herein are approximate.

## CONTACT US

To speak with a customer service representative call toll-free 1-800-772-2877. Visit our website [www.dispense-rite.com](http://www.dispense-rite.com) for additional information.

## NEW PRODUCTS



CTCO-4BT, page 39



CTBH Series, page 44



VSCH Series, page 45



CLCO Series, page 46



CTVH Series, page 47



RCLO Series, page 46



MANUFACTURED BY:

**Diversified Metal Products, Inc.**  
2205 Carlson Drive  
Northbrook, IL 60062

TOLL-FREE

**800-772-2877**

PHONE

**847-753-9595**

FAX

**847-753-9648**

WEBSITE

**www.dispense-rite.com**